



# **Memorandum of Understanding**

## **Big Bear Community Collaborative**

The Bear Valley Community Collaborative coordinates resources to enhance the quality of life and build healthy families and healthy communities.

### **COMMUNITY ASSISTANCE NETWORK**

#### **Children, Family & Futures**

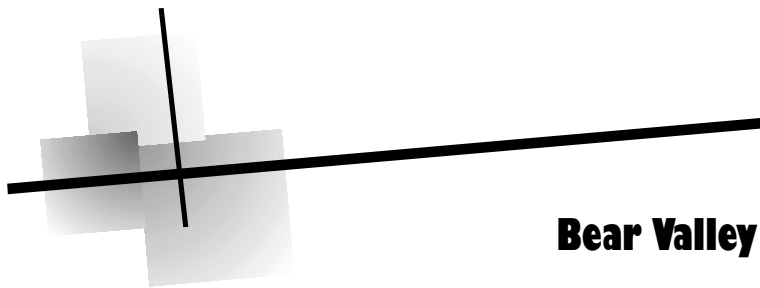
A Partnership designed to provide technical assistance,  
program resources and training to child-serving agencies



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## **Bear Valley Community Healthcare District**

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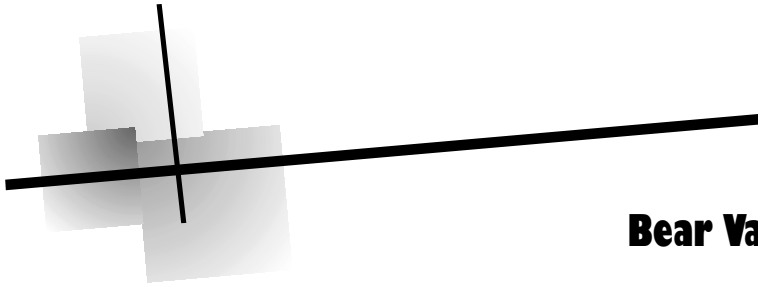
Mary Norman, CEO  
P.O. Box 1649  
41870 Garstin Road  
Big Bear Lake, CA 92315-1649  
(909) 878-8261  
(909) 878-8282 Fax  
[www.bvchd.com](http://www.bvchd.com)

### **Summary**

Bear Valley Community Healthcare District's continuum of care and community education includes: Bear Valley Community Hospital, Skilled Nursing Facility, Childbirth Education/MOM's Project, BVCHD Family Health Center, BVCHD Family Counseling Center, BVCHD Paramedic/Ambulance Service, Life Care, BVCH Auxiliary, and Parenting Classes. Our non-profit organization's mission is to deliver the highest quality of care to all members of the community and visitors through the most effective use of available resources.

### **Current Projects**

We are currently working with the Bear Valley Unified School District as an active member of the Healthy Start Project. □Expansion of Joint Powers Authority in conjunction with Big Bear City Community Services District to include the County of San Bernardino and the City of Big Bear Lake for more cost effective provision of paramedic/ambulance services valley-wide. Low cost or free mammography screening through a cooperative arrangement with Soroptimist International of Big Bear Valley. Sponsorship of blood drive 3 times a year in conjunction with the Blood Bank of San Bernardino and Riverside Counties. Certified site through DHS to provide local Certified Nurses' Aid. We are currently in the process of converting to a digital radiology system.



## **Bear Valley Healthy Start Collaborative**

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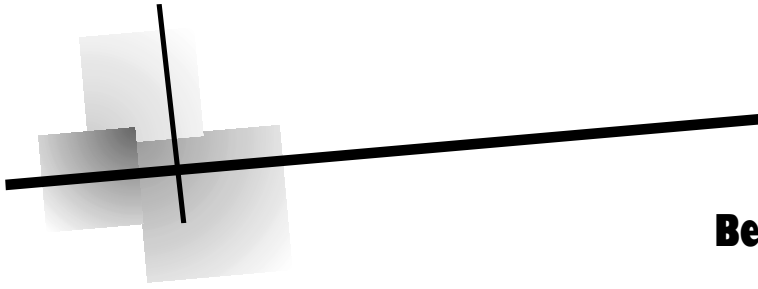
Tanya Perry  
P.O. Box 1868  
Big Bear Lake, CA 92315  
(909) 585-6287  
(909) 584-1536 Fax  
tanya\_perry@bigbear.k12.ca.us

### **Summary**

Bear Valley Healthy Start is a community collaborative with the goal of improving student academic success through increased health, mental health, and social services access and support. Healthy Start employs Health Aides who provide student medical care and Family Advisors who offer individual and small group student support. Family Advisors and Healthy Start staff collaborate with the Lutheran Social Services agency, Bear Valley Healthcare District, Family Counseling Center, Parks & Recreation, local service organizations and the two State Preschools (North Shore and Baldwin Lane sites) in coordinated case management and multidisciplinary team for families with varied needs. Referrals for outreach services are also provided students and families with special needs. Healthy Start also collaborates with case management with local and county agencies. The biggest event that Healthy Start Collaborative sponsors is the annual Family Fun Night, usually held in September, which is a community event where local and government agencies and service organizations provide free food, fun and resources for Bear Valley Families.

### **Current Projects**

Prop 10 preschool outreach and referral services, researching funding sources for sustainability.



## **Bear Valley Unified School District**

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Tanya Perry  
P.O. Box 1868  
Big Bear Lake, CA 92315  
(909) 585-6287  
(909) 584-1536 Fax  
[tanya\\_perry@bigbear.k12.ca.us](mailto:tanya_perry@bigbear.k12.ca.us)

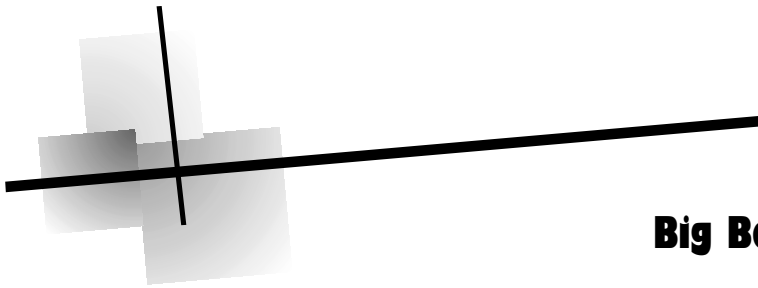
### **Summary**

Bear Valley Unified School

District is committed to creating a system of education, which equips students to be productive citizens in a global society. Bear Valley Unified School District works collaboratively with the Parks and Recreation Department and Soroptimist International of Big Bear in operating Rainbow Kids Club, a before and after school day care service. We are a partner in the Family Preservation Collaborative, a multidisciplinary case management team. The Prop 10 Grant is for increased preschool (at Baldwin Lane School) parent education of child development and school readiness linked with social services, as well as nursing and mental health providers.

### **Current Projects**

Proposition 10 Preschool Services, Healthy Start, Digital High School Grant, 10<sup>th</sup> Grade Counseling, Safe & Drug Free Schools & Communications, GATE Education Support, Special Education Support, Bilingual Education Support, North Shore and Baldwin Lane State Preschools.



## **Big Bear Valley Hummingbird Project**

Elaine Holzer-Tennity, Program Director  
P.O. Box 3242  
Big Bear City, CA 92314  
(909) 585-8642  
bbvhummingbird@aol.com

### **Summary**

The Hummingbird Project, Inc. is a 501(c)(3) non-profit corporation. The specific purposes for which this corporation is organized are to provide services to children from ages 0 to 19 years old and their parents/guardians. The services which will be available are as follows: 1) operation of a thrift store so that good used low cost clothing will be available to newborns to 18 years of age; 2) to help parents/guardians become economically self-sufficient; 3) to provide school supplies to needy school age children; 4) to provide referrals for food, employment or other social services to parents/guardians; 5) to provide tutoring services or referrals to children and parents; 6) to provide low cost "career closet" for parents/guardians seeking employment and 7) to provide help with job searches (job search workshop)

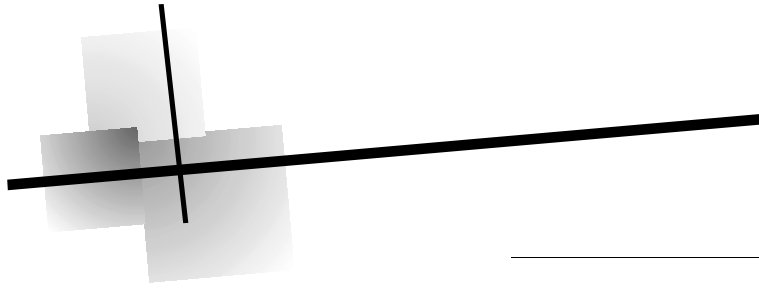
## **Big Bear Sheriff's Station**

Staci Johnson, Crime Prev./Public Information  
P.O. Box 2803  
Big Bear Lake, CA 92315  
(909) 866-0100  
(909) 866-0110  
sjohnson22@sbcscd.org

### **Summary**

The Big Bear Sheriff's Station is a full service Department. Our Crime Prevention Division offers a variety of Educational materials and programs.





## **Children's Network**

Susan Melanson, Assistant Network Officer  
385 North Arrowhead Avenue, 2nd Floor  
San Bernardino, CA 92415-0049  
(909) 387-8966  
(909) 387-4656 Fax  
smelanson@hss.sbcounty.gov  
[www.sbcounty.gov/childnet](http://www.sbcounty.gov/childnet)

### **Summary**

Children's Network serves as co-chair and provides support services to the Big Bear Collaborative and including creating and updating the interagency MOU. Children's Network helps identify gaps and overlaps in areas of service to benefit the Big Bear Collaborative and helps coordinate the planning and programming to provide those services. Children's Network also provides case management through the Family Preservation Councils.



## **DOVES of Big Bear Valley**

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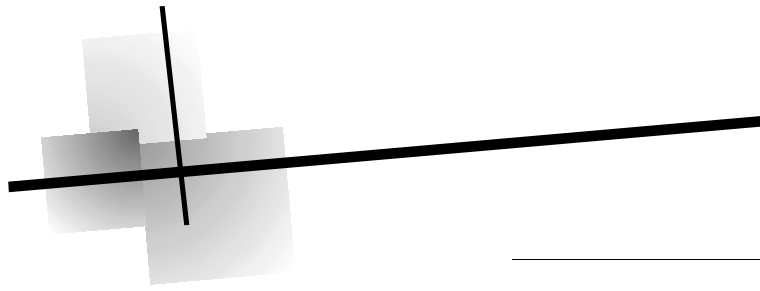
Connie C. Allen  
PO Box 3646  
Big Bear Lake, CA 92315  
(909) 866-1546  
(909) 866-8580 Fax  
[Info@doves-stop-violence.org](mailto:Info@doves-stop-violence.org)

### **Summary**

We currently provide the following services: the only 24/7 crisis hotline in the San Bernardino Mountains; two drop-in outreach centers, one in Big Bear Lake, one in Sky Forest; professional and peer individual and group counseling; legal assistance with restraining orders, child custody and visitation issues; emergency transportation; free food and clothing; 24 hour response to law enforcement and hospital; emergency safe housing for men and women; 18 bed long term therapeutically and educationally intensive shelter programs for women and children; children's counseling; shelter on site child care program; CalWORKS case management for DV victims; computer training for shelter residents; referrals to other agencies; public education seminars; TDY assistance for the hearing impaired.

### **Current Projects**

Strengthening services to link to Rim communities; development of teen violence prevention project; supervised child visitation program; computer training for shelter residents; obtaining adequate medical care for clients without medical insurance or MediCal coverage; increase of available psychiatric hours in the Big Bear Valley; further development of current collaboration with Operation Breakthrough; recruitment of additional bilingual (Spanish-English) volunteers; men's support group for male victims of domestic violence.



## **Caring Center, Inc. (The)**

Sandy Schaublin, Executive Director  
PO Box 719  
Crestline, CA 92325  
(909) 338-0775  
(909) 338-1802 Fax  
[s.schaublin@verizon.net](mailto:s.schaublin@verizon.net)

### **Summary**

To guide youth through the difficult challenges they face today by providing mentors, and life-skill development. We provide services to youth ages 6-18 and their families, to help teens develop career, educational and personal goals. We promote family involvement.

### **Current Projects**

The Parent Project® parenting classes, Life-Skill Development classes and workshops, career guidance and resources for youth ages 14-21. School based mentoring and tutors to Lake Gregory Elementary School.



## **Eternal Light Ministries**

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Linda Sylvester-Bathen  
PO Box 1822  
Big Bear City, CA 92315  
(909) 584-1248  
(909) 866-9537 Fax

### **Summary**

Eternal Light Ministries offers an emergency needs facility for those in need. Services offered: 3 days of emergency food, shelter assistance for up to 2 day motel vouchers, gas vouchers for medical or other appointments off the hill, bus tokens, thrift store providing no cost or low cost clothing and household items, and job training classes (new in 2000). All services offered to low to moderate-income families and individuals.

### **Current Projects**

As mentioned above our projects for the year 2000 include a move to a new retail facility with office space for training and educational center, and the creation of a “Big Bear Works Program” which would offer job preparedness classes and computer training. The program would also encourage local businesses to hire and train workers to expand their staff and train individuals in areas where they had no previous experience.

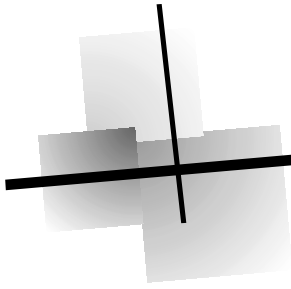
## **First 5 San Bernardino**

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Stacy Iverson, Community Services Manager  
330 North D Street, 5th Floor  
San Bernardino, CA 92415-0442  
(909) 386-7706  
(909) 386-7703 Fax  
siverson@cfc.sbcounty.gov  
[www.first5sanbernardino.org](http://www.first5sanbernardino.org)

### **Summary**

The Children and Families Commission for San Bernardino County was created in December 1998 to realize the benefits of Proposition 10 (California Children and Families First Act) for the County’s youngest residents and their families. The act created a program for the purpose of promoting, supporting, and improving the early development of children from the prenatal stage to five years of age.



## **Kiwanis, Big Bear Valley Concerned Citizens**

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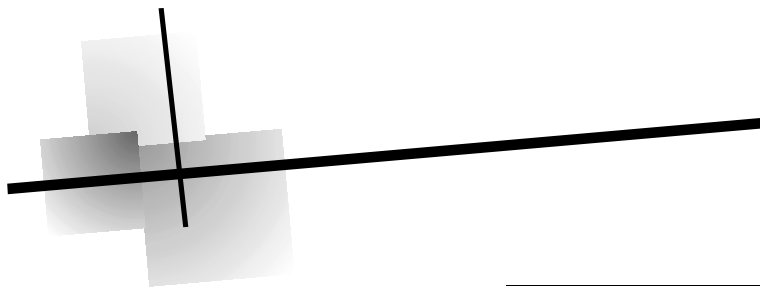
Bill Jensen  
1500 Shay Road  
Big Bear City, CA 92315  
(909) 584-1625  
[1.billjensen@juno.com](mailto:1.billjensen@juno.com)

### **Summary**

Kiwanis works with the handicapped, underprivileged. We are community service organization with 100% return to the community on collected and raised funds.

### **Current Projects**

Camp Oaks improvement and Mountain Fun Day.



## **L.I.T.E. Center @ SBC Library**

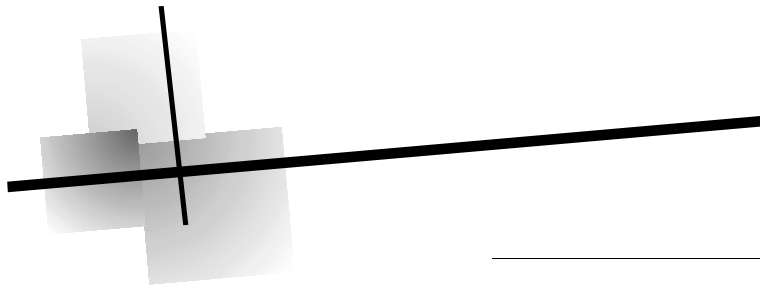
Jamie Morrow, Early Childhood  
PO Box 1809  
Big Bear Lake, CA 92314  
(909) 878-2691  
(909) 866-4382 Fax  
Mtnsilovetorun@yahoo.com

### **Summary**

The Mission of the San Bernardino County Library LITE (Literacy, Information, Technology, and Education) Center is to offer programs and resources to assist today's young children, their parents and caregivers in developing skills and the potential to meet tomorrow's challenges. Each LITE center provides developmentally appropriate programming, intergenerational family activities, special collections of books, toys, puppets, audio-visuals and other materials in multiple formats and languages in a specially designed library venue. Computer and Internet access will also be available. Additionally, the LITE centers provide a family-centered environment within the library that incorporate services offered by community based professional organizations and service groups through collaborations. These innovative links foster the development of library-based family support services and referrals. San Bernardino County Library is committed to provide necessary training, programming and professional staff to all participants.

### **Current Projects**

Parenting Workshops, Parent/Child Workshops for children 0-5 years, their parents, caregivers and professional caregivers reading and kindergarten readiness, local professional resources referrals



## **Love, Inc.**

Pamela Dai  
PO Box 3181  
Big Bear Lake, CA 92315  
(909) 878-3939  
(909) 878-3775

### **Summary**

Work for churches of Bear Valley and fill the needs of the community.

### **Current Projects**

Resource List and Setting up Office

## **Lutheran Social Services**

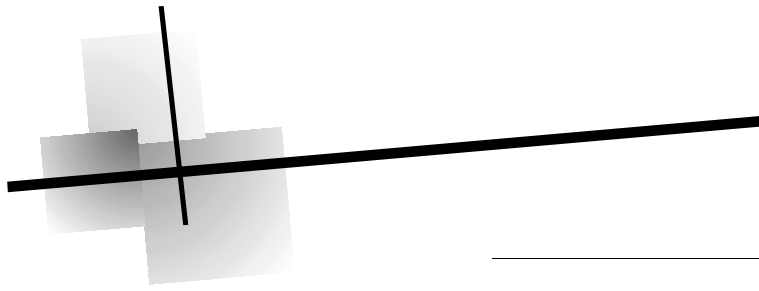
Patrice Cormican  
PO Box 1927  
Big Bear Lake, CA 92315  
(909) 866-5070  
(909) 878-3228

### **Summary**

Family preservation collaborative, Employing interns, Employed bilingual therapist Probation Day Reporting, Outreach Family Support Services, Individual & Family Counseling, Anger Management, "Positive Discipline" Parenting, Men's & Women's Batterers Intervention, Seniors Warmline & Isolation Relief, Wellness Group, Family Resource Center (Warmline, Walk-in, Case Management, Free Lending Library, Emergency Sundries Pantry, Inland Caregivers Group, Child Care Database)

### **Current Projects**

Respite Conferences & Education for Caregivers, Building Child Abusers Treatment Program, Senior Outreach, Emergency Sundries Pantry



## **Operation Breakthrough**

Donna French, Executive Director  
PO Box 6445  
Big Bear Lake, CA 92315  
(909) 866-5437  
(909) 866-8555  
obclean@bbr.net

### **Summary**

Operation Breakthrough offers parenting education, intervention and treatment for substance abuse related issues regardless of the ability to pay.

### **Current Projects**

Youth to Youth Prevention, Teen and adult outpatient substance abuse treatment, Big Bear Drug Court, Safe Harbor Family Treatment Programs for substance abuse issues

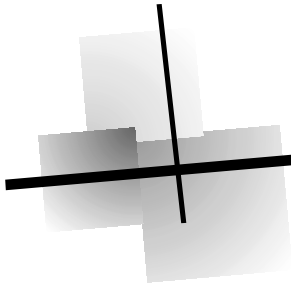
## **Robin Bradley, PHD**

PO Box 120821  
Big Bear Lake, CA 92315  
(909) 866-1616

### **Summary**

A professional psychological practice dedicated to helping children, adults and families to improve their personal well-being, relationships and quality of life. Education and therapy services empower clients to: Define and prioritize the issues that are currently most critical to well being, Increase understanding and gain skills to resolve current limitations and increase life balance, Make choices that improve healthy living, quality relationships and life fulfillment.





## **San Bernardino County Department of Public Health Reproductive Health**

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505 North Arrowhead Avenue, 3rd Floor  
San Bernardino, CA 92415-0028  
(909) 388-5701  
(909) 388-5715 Fax  
[www.birthcontrol4u.com](http://www.birthcontrol4u.com)

### **Summary**

Reproductive Health Section (RHS) provides free or low-cost, confidential reproductive health exams for males and females, including teens, at nine convenient locations in Barstow, Big Bear, Fontana, Joshua Tree, Needles, Ontario, Redlands, San Bernardino, and Hesperia (Victor Valley) by friendly, Spanish bi-lingual staff. These assessments include breast & pelvic exams and Pap smears for females, and testicular cancer screening/prostate checks for males, as needed. STD testing and treatment, HIV testing and referral to care, pregnancy testing and counseling are available, upon request. Medications and lab tests are accessible on site. Vasectomy surgery is offered at clinics in Ontario, San Bernardino, and Hesperia. Afternoon teen walk-in services are offered in Fontana, Ontario, Redlands, San Bernardino, and Hesperia. Educational services for middle and high school students, parents, and community members presented to those interested by calling 1-800-722-4777. This number may also be used in speaking to clinic staff and for making appointments.



## **San Bernardino County Sexual Assault Services**

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Sandy Schaublin, Prevention Educator  
PO Box 1025  
Colton, CA 92324  
(909) 335-8777  
(909) 335-4768 Fax  
sbsasredlands@aol.com

### **Summary**

To provide support for sexual assault victims and their families, to provide education and prevention services to the communities, to provide outreach counselors to accompany victims through the legal processes. We offer training to medical, law enforcement, schools and a variety of social service providers.

### **Current Projects**

24 hour hotline, bilingual services, prevention and education on sexual assault, group and individual counseling, hospital and court accompaniment, outreach services, advocacy, and on site counseling.

## **San Bernardino County Superintendent of Schools North Shore State Preschool**

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Nancy Nunes-Gill, Site Coordinator  
924 Greenway Drive  
Big Bear City, CA 92314  
(760) 386-7940  
nance\_nunes@sbcss.k12.ca.us

### **Summary**

We are committed to enhancing the quality of life for our children and families in our program. We provide options and choices to build healthy families. We provide comprehensive education, parent involvement and mental health services.





*KELLY TORRES CENTER FOR THE ENRICHMENT OF OUR CHILDREN*  
330 North D Street, 5th Floor San Bernardino, California 92415  
(909) 386-7706 X241



*SAN BERNARDINO COUNTY CHILDREN'S NETWORK*  
385 N. Arrowhead Ave., 2<sup>nd</sup> Floor San Bernardino, CA 92415-0049  
(909) 387-8966 Fax (909) 387-4656